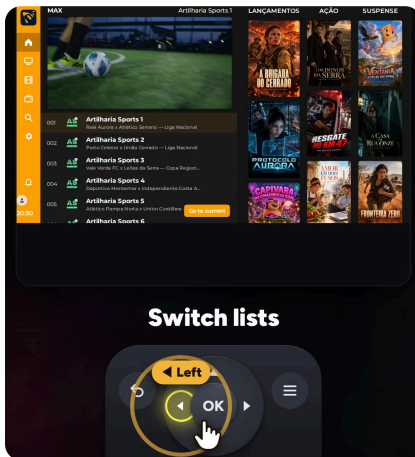




Freezing? Get back to watching in 1 minute

It's almost never the app: it's the signal's route. Go in order and stop when it works.

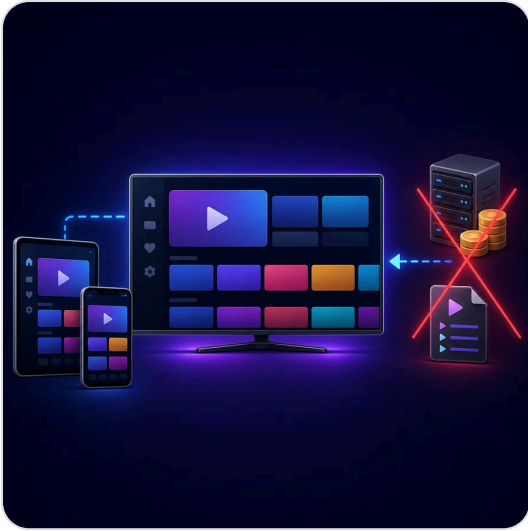
This page: <https://tutoriaisdoapp.online/en/freezing/>



► Tap to watch: Frozen? Switch lists in the app

<https://tutoriaisdoapp.online/en/freezing/#video>

- 1 Have DNS 1 and DNS 2? Switch lists.** Open  **Settings**, tap the **switch list** button (the circular arrows) and choose the other list. It often fixes it right away. It only shows up if your seller added two lists to your login.
- 2 Close and reopen the app.** If it continues, unplug the TV or device for 10 seconds and turn it back on.
- 3 Test the internet.** Open a YouTube video on the same TV. If it also freezes, the problem is the internet: restart the router.
- 4 Still freezing? Contact whoever sold you the login.** They can change your list's route.



Think of an old TV: the set works, but with a weak antenna the picture gets snowy.
The app is the TV, the list is the antenna.

Other questions

It says "invalid username or password"



A channel or category is missing



How many devices can I use?



The app asks me to sign up or pay

